

**EXPRESS ORDERS:** Orders for manufactured products that require delivery earlier than normal shipment schedules provide, can be placed as an express order with either a same-day, 24-hour or 72-hour shipping guarantee. Our acceptance of any express order will be dependent upon material availability, the manufacturing complexity of the product, and the quantity ordered. Actual acceptance of any express order will be determined at the time of order entry, and acceptance will be at the sole discretion of Pyromation, Inc.

1. Express orders may be placed with our Sales Department anytime during normal office hours, and can be placed for any reasonable quantity of temperature sensors, or other related products, on either a same-day, 24-, or a 72-hour customer-selected shipping schedule.
2. Express orders need to be clearly communicated directly to a Pyromation Employee for express processing. **Express orders cannot be guaranteed, nor deliveries confirmed, unless the order is placed and confirmed via telephone.**
3. **Same-day express orders** will normally be **shipped the same workday** the order is placed. The order must be placed directly with, and accepted by, a Pyromation Employee. The order must be received before 11:00 AM Eastern Time, unless otherwise approved.
4. **24-hour express orders** will normally be **shipped the next workday** following the date of order entry. 24-hour express orders must be received before 3:00 PM Eastern Time, unless otherwise approved.
5. **72-hour express orders** will normally be **shipped on the third workday** following the date of order entry. 72-hour express orders must be received before 3:00 PM Eastern Time to count the day the order is received, unless otherwise approved.
6. Express orders may also be placed for expedited delivery on manufactured products that require Pyromation to order non-stock materials from our vendors. The 24- or 72-hour express order period will begin on the day of our receipt of the ordered materials.
7. Express orders that miss scheduled shipment dates will nullify all customer express charges.
8. Not all cataloged items are available on an express service basis. Consult factory for availability.

**LIMITED DISCOUNTS:** Limited discounts may apply for some sensor assemblies. See individual price pages for discount information.

**WARRANTY:** Thermocouples, assemblies, wire, and related parts are sold by Pyromation, Inc. under the following warranties, which extend only to the first buyer of said products as new merchandise received directly from Pyromation or from an authorized Pyromation distributor, representative, or reseller.

These products are warranted to be free from functional defects in materials and workmanship at the time of manufacture, and conform to specifications set forth in relevant Pyromation catalog pages for such products.

Pyromation's sole and exclusive obligation, and buyer's sole and exclusive remedy under the above warranty is limited to repair or replacement. This remedy applies, at Pyromation's option, free of charge, to the products which are reported in writing to Pyromation at its main office - Pyromation, Inc., 5211 Industrial Road, Fort Wayne, IN 46825 - and which, if so advised by Pyromation, are returned to the designated facility during normal business hours, transportation prepaid, and, which upon examination by Pyromation, are found not to comply with the above warranty.

Pyromation shall not be liable for any expressed or implied warranties beyond the above warranty, nor any incidental, consequential, special or other damage, costs or expenses, with the exclusive exception of the repair or replacement as described above. Pyromation makes no warranty of merchantability or fitness for a particular purpose with respect to these products.

