

**PAYMENT TERMS:** Net 30 days

**MINIMUM BILLING CHARGE:** \$25.00 Net Per Order

**PRICES:** Prices are subject to change without notice. Customer order acknowledgements will reflect current prices.

**SHIPPING CHARGES:** Shipped FOB Origin sellers plant. UPS shipments are prepay and add, as are air shipments unless otherwise requested. Truck shipments are freight collect. Packing and insurance charges are included in the shipping charge.

**PARTIAL SHIPMENTS:** Partial shipments will normally only be made at the customer's request, or when unreasonable delay for an entire order would occur due to holding items for complete order shipment. Requests for '**partial shipments**', or requests for '**shipments in full only**', must be clearly marked or stated at the time of order entry.

**DROP SHIPMENTS:** Drop shipments will be made at a customer's request provided that a separate purchase order is issued for each drop shipment, and that the invoice is to be issued to the 'ordering customer' and not to the '**drop shipment customer**'. Drop shipment orders cannot be combined with other order quantity discounts.

**SHIPMENT DAMAGES:** Damage to shipments beyond the F.O.B. point is the responsibility of the carrier. Shipments should be opened promptly upon receipt and any claim for damage is to be initiated by the purchaser with the carrier. Replacement shipments will be made on a chargeable basis.

**SHIPMENT SHORTAGES:** Each shipment should be examined promptly by the purchaser upon receipt. All claims for loss or shortages must be made to Pyromation within 7 (seven) days of receipt of shipment.

**SHIPPING LENGTHS:** The maximum uncoiled straight length shipment of Pyromation temperature sensors is 264 cm [104 in], if shipped via UPS. Straight lengths over 264 cm [104 in] must be shipped by truck.

**MATERIAL SUBSTITUTION:** Pyromation reserves the right to substitute superior materials of construction without notification. These include, but are not limited to, superior metals and special limits of error thermocouple wire.

**MATERIAL RETURNS:** No returns for credit, warranty repairs, or evaluation will be allowed without prior factory authorization. Contact the factory for a 'Return Authorization' (RA) number, and clearly state what the item is and the reason the return is desired. Provide the factory with the original purchase order number, date ordered, and the invoice number for the item being returned.

**CREDIT & RESTOCKING CHARGES:** Temperature sensor assemblies produced by Pyromation are made to order and are constructed per unique customer specifications. Returns on these custom-made products generally are not accepted, however, you can consult Pyromation to determine if exceptions apply and the items may be considered for credit. If Pyromation deems them as returnable, a restocking charge will be assessed according to the type of material, its resale value, and inspection and evaluation of the returned parts.

**BLANKET ORDERS:** Blanket orders will be accepted for a defined quantity of products with scheduled releases for a time period not exceeding one year. Blanket orders will be afforded price protection for 60 days after customer notification of a price change.

